

## **Willington Medical Group Patient Survey**

The Surgery,  
Chapel Street,  
Willington,  
Crook,  
County Durham,  
DL15 0EQ

**January 2011**

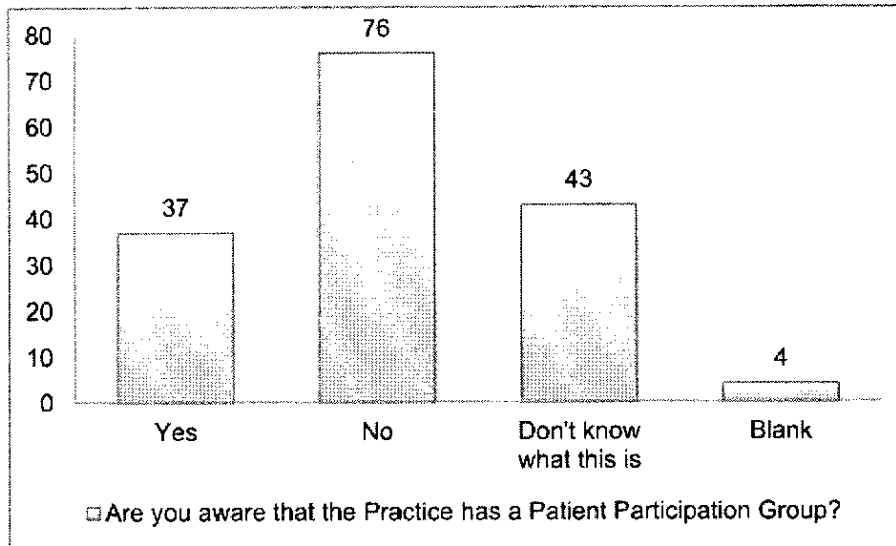


# Patient Survey Report

Number of patients providing feedback: 160

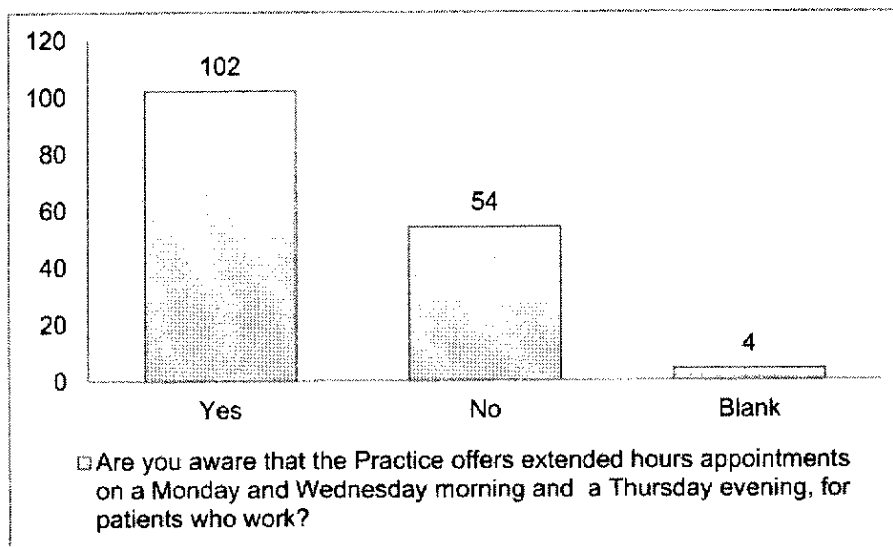
Q1. Are you aware that the Practice has a Patient Participation Group?

Yes	No	Don't know what this is	Blank
37	76	43	4



Q2. Are you aware that the Practice offers extended hours appointments on a Monday and Wednesday morning and a Thursday evening, for patients who work?

Yes	No	Blank
102	54	4

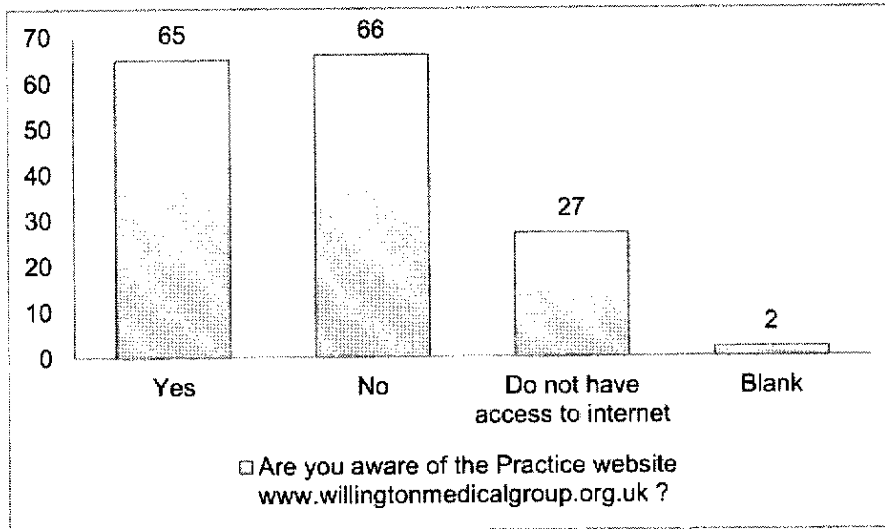


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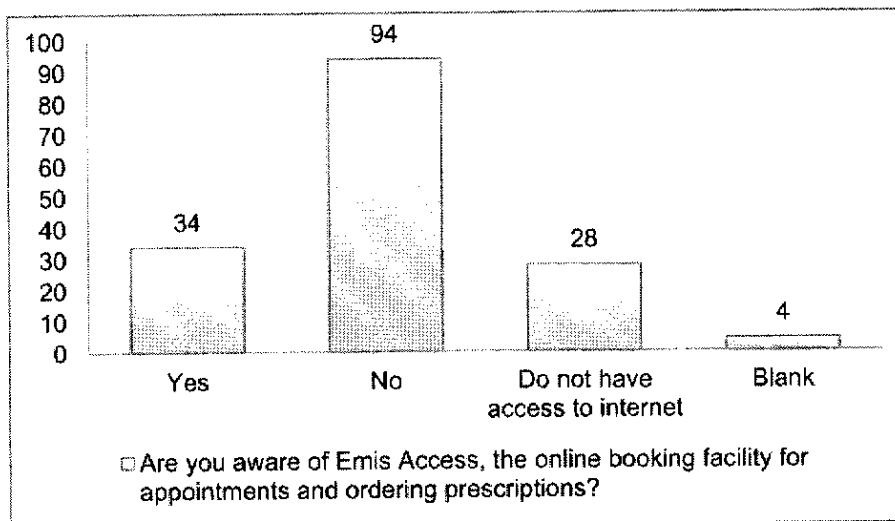
Q3. Are you aware of the Practice website [www.willingtonmedicalgroup.org.uk](http://www.willingtonmedicalgroup.org.uk) ?

Yes	No	Do not have access to internet	Blank
65	66	27	2



Q4. Are you aware of Emis Access, the online booking facility for appointments and ordering prescriptions?

Yes	No	Do not have access to internet	Blank
34	94	28	4



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Q5. The Practice produces a monthly newsletter to inform patients of the services we offer. Would you be interested in receiving this via e-mail?

Yes	No	Do not have access to internet	Blank
43	84	30	3

